



Job Description

Job Title	Court Support Volunteer
Reports To	Volunteer & Support Line Coordinator; Family Court Support Worker
Date	August 8, 2017

Job purpose

Reporting directly to the Volunteer and Support Line (VSL) Coordinator, the Court Support Volunteer will provide non-judgmental accompaniment support to women during court proceedings.

Job Requirements

- To respond to requests sent out by the Family Court Support Worker (FCSW) and be available for at least 1 accompaniment every quarter.
- Ability to commit to a minimum of a 1 year volunteer term.
- Successful completion of SASC and Court Support training.

Duties and Responsibilities

- Attend court specific appearances with women.
- Support and debrief with women before and after court appearances.
- Follow-up with the FCSW about the outcome of the accompaniment, within 48 hours.
- Attend court support volunteer meetings as required.
- Ensure court etiquette is met as outlined in training.
- Model appropriate boundaries when providing support by protecting your personal information, remembering your limits, and maintaining physical boundaries with clients, staff and other volunteers.
- Working in accordance with SASC's Mission, Vision and Values.
- Maintain client confidentiality (exceptions to this include suspected child abuse or neglect, and/or if the client threatens to harm themselves or someone else).
- Seek support from staff and/or volunteers to manage the effects of vicarious trauma from front line work.
- Inform the VSL Coordinator and FCSW of any needed leave of absences or termination of volunteer commitment.
- Remain current with information and resources on sexual and domestic violence, particularly as it pertains to court proceedings.
- Adhere to safety protocols outlined in Court Support training and by the FCSW.

Qualifications

This position requires knowledge of gender-based violence and intersectional feminism. Must have experience and/or training in crisis intervention, support, and/or advocacy with survivors of gender based-violence.



Job Description

Working Conditions

This job is mainly performed at the Province of Ontario's Regional Courthouse and potential travel to and from the agency may be required. Much of the work involves sitting with clients, but there is opportunity to stand and move about.

This job requires intense concentration during accompaniments with clients. Repeated exposure to details of violence and assault can lead to vicarious trauma. The need for debriefing, self-care and balance is critical for incumbents in this position.